

INTRALOT AUSTRALIA PTY LTD

PRIVACY POLICY

Intralot Australia Pty Ltd (**Intralot Australia**) is strongly committed to protecting your right to privacy. Accordingly, Intralot Australia is committed to complying fully with its obligations under the *Privacy Act 1988* (Cth) (**the Act**). In particular, Intralot Australia will comply with the National Privacy Principles contained in the Act. This Privacy Policy explains some of these Principles and how they may apply to you. References to "us", "we" and "our" are references to Intralot Australia.

Collection

In the course of conducting its lottery business, Intralot Australia collects **personal information** in a variety of ways. Personal information means information or an opinion about an individual whose identity is apparent, or can reasonably be ascertained, from the information or opinion. The types of personal information we may collect include your full name, residential address, telephone number, email address and date of birth.

We collect personal information generally to enable us to provide you with services and access to our lottery products. For example, Intralot Australia collects personal information when you:

- apply for a membership card;
- register on the Intralot Australia website to play online;
- present a winning entry ticket to Intralot Australia for payment by cheque;
- make an enquiry about our lottery products;
- call Intralot Australia's Help Desk.

If appropriate we may elaborate on why we are collecting personal information and how we plan to use it but generally this will be obvious when we collect the information.

We may also collect information about you from other parties such as credit reporting agencies.

Information provided by "cookies" technology

When you visit Intralot Australia's website, "cookies" technology allows us to identify your movements around our site. This information provides us with constructive feedback about our site so that we can identify the most effective areas and improve the less popular ones.

Cookies cannot determine the identity of individual users. It is a feature of your internet browser which you can disable at any time.

What happens if you choose not to provide the information?

You do not have to give us your personal information. However, if you choose not to, we may not be able to assist you or facilitate a request you have made.

Use and disclosure of personal information

Intralot Australia will only use or disclose personal information for the purpose for which it was collected or in accordance with the Act (for example, where you have consented, or where you would reasonably expect this to occur).

We may disclose your personal information to contractors which may from time to time be required to provide services to us. It is Intralot Australia's intention to require contractors to comply with the Act in all respects.

We will not sell any information we collect about you.

Security

Intralot Australia will endeavour to maintain a secure system for storing personal information. Technological and operational policies and procedures are in place to protect personal information from misuse and loss and from unauthorised access, modification or disclosure.

If it is no longer necessary for us to have your personal information, we will take reasonable steps to destroy it in a secure manner or remove identifying features from it.

Anonymity

Where lawful and practicable, Intralot Australia will give you the option of not identifying yourself when entering into transactions with the company.

Access and Correction

Subject to some exceptions that are set out in the National Privacy Principles, you may access any personal information Intralot Australia holds about you. To do so, please contact our Legal Counsel (details below) who will respond to your request within 45 days. A handling fee may be payable so that we can obtain the information you require.

If you believe that your personal information is inaccurate, incomplete or out of date, you may write to Intralot Australia and request it to correct the information. Your request will be dealt with in accordance with the Act. If your request is refused, you may ask Intralot Australia to associate your request with the information.

Complaints

If you feel aggrieved by Intralot Australia's handling of your personal information, you may make a complaint to our Legal Counsel. Your complaint will be investigated as soon as possible (but no later than 5 business days) and you will be provided with a written response.

Updating our Privacy Policy

As our company grows and changes, we may revise our Privacy Policy. We will keep you updated on these changes by posting new versions of our Policy on our website.

Contacting our Privacy Officer

For further information about this Privacy Policy, please contact our Legal Counsel on: 03 9936 0137.